



257 West Genesee Street
Buffalo, New York 14202

December 7, 2016

Dear Clinician:

Why you're receiving this letter	We want to let you know about updates to our coverage for two behavioral health services pursuant to an agreement reached with the New York State Attorney General's Office.
What you need to know	<p>To make sure our members have access to the most appropriate and effective treatment to meet their behavioral health needs:</p> <ul style="list-style-type: none"> • Preauthorization is no longer required to continue treatment after a member reaches 20 outpatient behavioral visits in a year, including outpatient treatment for alcohol and substance use disorder; however, we reserve the right to communicate with you regarding care management and medical necessity reviews, so long as any such reviews are consistent with mental health parity laws. • We now cover nutritional counseling for the following eating disorders: <ul style="list-style-type: none"> o Anorexia nervosa (relevant diagnosis codes: R63.0; F50.0; 307.1) o Bulimia nervosa (relevant diagnosis codes: F50.2; 307.51) o Other eating disorders (relevant diagnosis codes: F50.8; 307.52; 307.53; 307.59) o Eating disorder, unspecified (relevant diagnosis codes: F50.9; 307.50) <p>NOTE: If the listed eating disorders codes change in the future, HealthNow New York will cover the new version of such codes.</p> <p>For outpatient behavioral health services for our fully-insured members, we will be reviewing and processing previously denied provider claims if the claims are within the adjustment timeframe found in the 2016 Provider and Facility Reference Manual. This can be found on healthnowny.com/provider. We will be doing this automatically; you do not need to call us to begin this process.</p>
What you need to do	While this change applies to most of our plans, always verify the patient's benefits at wnyhealthnet.org or contact Provider Service at 1-800-950-0051 or (716) 884-3461.

Thank you for your cooperation. We look forward to working with you.

Sincerely,

Marisa Kelm
Senior Director, Provider Service